

Quality Policy Manual ISO 9001

5.3 QUALITY MANAGEMENT POLICY STATEMENT

Commitment

We are dedicated to providing our clients with a competitive advantage through a continuous process of quality advancement in all areas of performance.

Starting with our Clients requirements and expectations, we plan and execute our projects with their needs in mind, then continuously identify ways to increase the value we bring them.

Our commitment to quality permeates our company structure from top to bottom.

The quality function is an integral part of our line management organisation. Through our in-house systems we ensure that cost and value budgeting, risk assessment, focused client expectation, satisfaction results and value enhancing practices to deliver successful, repeatable results, which create opportunities for innovation and enhanced value delivery.

All employees are encouraged to participate in the improvement and maintenance of the system in place and identify ways in which we can improve our work processes to deliver more value and by the application of best practice, achieve results which delight our clients.

Mr J Procter (Managing Director)



Dated 11th Day of March Year 2013